



**2-4 October 2017
Bologna, Italy**

Patient Safety and Quality Masterclass

On line pre-course

September 15th - October 2nd

Basic lectures & documentation on:

- Human factor
- Incident reporting system and risk analysis
- Quality in anaesthesia and intensive care
- Ergonomics

Basic Face to face Programme

October 2nd

14:00 Registration & documentation
14:30 Introduction round. Goals. Attending goals/Petitions
15:00 What's new in Patient Safety and Quality
16:00 Frame the PS tools. Evidence for their use
16:30 Coffee Break
17:00 Building a team. Human limitations. Workshop in psychology
18.15 Introduction to ergonomics
19:00 End

October 3rd

8:30 Q&A

9:00 Introduction to the simulator

9:30 – 11.45 Simulation workshops

- W1: Human factor - CRM, NOTECHS
- W2: Handover and communication
- W3: IRC System Analysis
- W4: How to implement the change: analysis and strategies

11:45 cCffee Break

12.00 – 14.15 Simulation workshops (continue)

- W1: Human factor - CRM, NOTECHS
- W2: Handover and communication
- W3: IRC System Analysis
- W4: How to implement the change: analysis and strategies

14:15 Lunch

14:45 Quality workshop

16:15 Cognitive aids/Checklist workshop

17:45 Coffee break

18:00 Open discussion

18:30 End

October 4th

8:30 Patient safety megacode

8:45 Simulation 3 (Clinical case)

9:00 – 11.30 Workshops

W5 Crisis task force: analysis of the event

Simulation 4 (Families to be informed by the attending team)

Simulation 5 (information to the stakeholders/media)

W6 2nd victim workshop

W7 Improvement plan

11:30 Plenary review and discussion

12:00 Coffee break

12:30 Addressing attending petitions

13:15 Explain the online part

13:30 Q&A-Goodbye