

**European Patient Safety and Quality Masterclass
7-9 November 2016, Madrid, Spain**

Preliminary Programme

Online pre-course

1-7 November 2016

Basic lectures & documentation on:

- Human factor
- Incident reporting system and risk analysis
- Quality in anaesthesia and intensive care
- Ergonomics

Basic Face to face Programme

Monday, 7 November 2016

- 14:00 Registration & documentation
- 14:30 Introduction round. Goals. Attending goals/Petitions
- 15:30 What's new in Patient Safety and Quality
- 16:30 Frame the PS tools. Evidence for their use
- 17:00 Coffee Break
- 17:30 Building a team. Human limitations. Workshop in psychology
- 19:00 End

Tuesday, 8 November 2016

9:00 Introduction to the simulator

9:30 – 11.45 Simulation workshops

- **W1**: Human factor - CRM, NOTECHS
- **W2**: Handover and communication
- **W3**: IRC System Analysis
- **W4**: How to implement the change: analysis and strategies

11:45 coffee Break

12.00 – 14.15 Simulation workshops (continue)

- **W1**: Human factor - CRM, NOTECHS
- **W2**: Handover and communication
- **W3**: IRC System Analysis
- **W4**: How to implement the change: analysis and strategies

14:15 Lunch

14:45 Ergonomics workshop

16:15 Quality workshop

17:15 Coffee break

17:45 Cognitive aids/Checklist workshop

18:45 Open discussion

19:00 End

Wednesday, 9 November 2016

8:30 Patient safety megacode

8:45 **Simulation 3** (Clinical case)

9:00 – 11.30 Workshops

- **W5** Crisis task force: analysis of the event
- **Simulation 4** (Families to be informed by the attending team)
- **Simulation 5** (information to the stakeholders/media)
- **W6** 2nd victim workshop
- **W7** Improvement plan

11:30 Plenary review and discussion

12:00 coffee break

12:30 Addressing attending petitions

13:15 Explain the online part

13:30 Q&A-Goodbye

Post course e-learning

On line forum: participants and faculty will have the opportunity to continue discussing the topics of the Masterclass through an on line platform