

## EDAIC Part I complaint regulations

**Definition:** A complaint will only be deemed valid for consideration when based on procedural irregularities in the conduct of the examination.

It is important to note that complaints based on academic judgement, special circumstances affecting performance (ill-health, personal issues), or lack of awareness of examination regulations and procedures will be deemed invalid. Requests based on near-fail results will not be considered. Once validated by the Examinations Committee, results are final and cannot be altered. As a consequence, it is not possible to appeal.

**Fee:** Paid registration fee for EDAIC Part I.

If the Part I Subcommittee confirms that a breach of protocol has occurred and has seriously impacted on the conduct of the examination, the ESA will reimburse the paid registration fee and, at its discretion, may consider offering a free registration for the EDAIC Part I on the following year.

**Procedure:** The Complaint Application Form must be completed and returned to ESA, together with the appropriate fee at the latest 30 days from the time their detailed results are e-mailed to them.